

RESOLUTION NO. 2008-269

Adopted by the Sacramento City Council

May 6, 2008

APPROVING THE 2007-2008 ANNUAL REPORT OF THE CITY'S DEVELOPMENT OVERSIGHT COMMISSION AND INITIATIVES

BACKGROUND

- A. The City of Sacramento Development Oversight Commission (DOC) is comprised of building industry representatives and members of the public appointed by the Mayor and City Council to assure follow through of recommendations from the Mayor's Commission on Development that were approved by City Council on July 20, 1999.
- B. The DOC provides a forum that enables the public and City staff to introduce and discuss suggestions, comments and concerns regarding the procedures and processes of the city's development services function. The DOC provides the Mayor and the City Council an annual report regarding the city's development procedures and processes, including but not necessarily limited to the implementation status of the commission's recommendations that were accepted by the City Council on July 20, 1999.

BASED ON THE FACTS SET FORTH IN THE BACKGROUND, THE CITY COUNCIL RESOLVES AS FOLLOWS:

- Section 1. The City Council of the City of Sacramento accepts the 2007-2008 Development Oversight Commission Annual Report and four (4) 2008 initiatives and associated tasks, as follows:
- 1. Build a stronger, stable and even more effective Development Services Department (DSD).
 - Create a DOC Sub-Committee as a fiscal advisor/ watch-dog to DSD for fees and costs to accomplish the following:
 - i. Help the department identify permanent funding sources for operating expenses; organizational development; customer service training; long term vision and purpose.
 - ii. Assist in implementation of a rigorous cost accounting system and fiscal reporting tools.
 - iii. Assist with fee system simplification.
 - iv. Identify the most valuable services DSD provides and the data and measurements to assist prioritization of services.

- v. Help maintain quality staffing of DSD to be prepared to take advantage of the upswing in the economy.
2. Help DSD build on the strong culture of service to the customer and quality environment for the staff.
 - ❑ Help find ways to continue to invest in customer services training/organizational development for DSD and its Commissions.
 - ❑ Keep a focus on great service with the understanding that financial resources will be impacted.
 - ❑ Embrace a Continuous Quality Improvement Process to constantly strive for improvement in the processes and product of DSD.
 3. Affirm that we have an effective working relationship among the Commissions and customers who interact with DSD.
 - ❑ Address overlapping jurisdiction of Commissions and mitigate circular routing of issues between the Commissions.
 - ❑ Enhance transparency, accountability and follow-up of Commissions' actions and decisions.
 - ❑ Resolve conflicts between Applicants, Staff and Commissions through team and trust building.
 - ❑ Create a reasonable balance for transparency of possible conflicting issues with the need for effective processes and progress.
 - ❑ Process, focus and service improvements.
 4. Focus on the future
 - ❑ Continue the good work started with the Developing Partners program. This will foster the creation of strong working relationships with all private and public entities involved in creating the great developments that shape a great city.
 - ❑ Use our resources to support the adoption of the General Plan and its implementation.
 - ❑ Help build systems to be ready for the upswing of the recovery so we can better capitalize on that opportunity compared to less progressive communities.
 - ❑ Work to reinforce the message that Sacramento is the "West Coast Development Capital" to ensure our community will maintain its health and vitality.

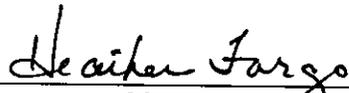
Adopted by the City of Sacramento City Council on May 6, 2008 by the following vote:

Ayes: Councilmembers Cohn, Fong, Hammond, McCarty, Pannell, Sheedy,
Tretheway, Waters, and Mayor Fargo.

Noes: None.

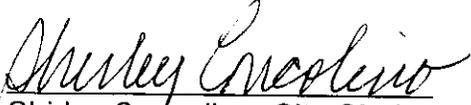
Abstain: None.

Absent: None.



Mayor Heather Fargo

Attest:



Shirley Corcolino, City Clerk