

RESOLUTION NO. 2009-255

Adopted by the Sacramento City Council

April 30, 2009

APPROVING THE 2008-2009 ANNUAL REPORT OF THE CITY'S DEVELOPMENT OVERSIGHT COMMISSION AND INITIATIVES

BACKGROUND

- A. The City of Sacramento Development Oversight Commission (DOC) is comprised of building industry representatives and member of the public appointed by the Mayor and City Council to assure follow through of recommendations that were approved by City Council on July 20, 1999.
- B. The DOC provides a forum that enables the public, neighborhood groups, industry stakeholders and City staff to introduce and discuss suggestions, comments and concerns regarding the procedures and processes of the city's community development functions. The DOC provides the Mayor and City Council an annual report regarding the city's development procedures and processes, including but not necessarily limited to the implementation status of the commission's recommendations that were accepted by the City Council on July 20, 1999.

BASED ON THE FACTS SET FORTH IN THE BACKGROUND, THE CITY COUNCIL RESOLVES AS FOLLOWS:

Section 1. The City Council of the City of Sacramento accepts the 2008-2009 Development Oversight Commission Annual Report and four (4) 2009 initiatives and associated tasks, as follows:

1. Building a stronger, stable and even more effective Development Services Department

Create a permanent DOC Sub-Committee as a fiscal advisor /watch-dog to DSD to fees and cost to accomplish the following:

- a. Help the department identify permanent funding sources for operating expenses; organizational development, customer service training; long term vision and purpose.
- b. Assist in implementation of a rigorous cost accounting system and fiscal reporting tools to understand the cost of delivering service and to maintain financial strength through the unpredictable future.
- c. Assist with development and implementation of a streamlined Fee system

- d. Identify the most valuable services DSD provides and the data and measurements to assist prioritization of services.
 - e. Help maintain quality staffing of DSD to be prepared to take advantage of the upswing in the economy.
2. Help DSD build on the strong culture of service to the customer and quality environment for the staff
- a. Help find ways to continue to invest in Customer Service Training / Organizational Development for DSD and its Commissions. Update and expand use of the current DSD web page.
 - b. Keep a focus on great service with the understanding that financial resources will be impacted. Continue to monitor the Accela in-house software program.
 - c. Embrace a Continuous Quality Improvement Process to constantly strive for improvement in the processes and product of the DSD. Continue to monitor the cost recovery plan.
3. Affirm that we have an effective working relationship among the commissions and customers who interact with the Development Services Department
- a. Address overlapping jurisdiction of Commissions and mitigate circular routing of issues between the Commissions.
 - b. Enhance transparency, accountability and follow-up of Commissions actions and decisions.
 - c. Resolve conflicts between Applicants, Staff, and Commissions through team and trust building.
 - d. Create a reasonable balance for transparency of possible conflicting issues with the need for effective processes and progress.
 - e. Expand use of pre-approved residential plans, development checklist of common residential plan review, fast track commercial plan check system.
4. Focus on the future
- a. Continue the past work started with the Developing Partners program and create a Community Economic Development Agency (CEDA) program. This will foster the creation of strong working relationships with all private and public entities involved in creating the great developments that shape a great city.
 - b. With the recent adoption of the General Plan work with staff and the public on its short and long term implementation.

- c. Be ready for the upswing of the recovery so we can better capitalize on that opportunity compared to less progressive communities.
- d. Work to reinforce the message that Sacramento is "The West Coast Development Capital" to ensure our community will maintain its health and vitality. Explore the idea of City/County Building and Planning Department collaboration.

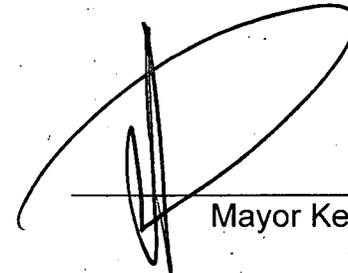
Adopted by the City of Sacramento City Council on April 30, 2009 by the following vote:

Ayes: Councilmembers Cohn, Fong, Hammond, McCarty, Pannell, Sheedy, Tretheway, Waters, and Mayor Johnson.

Noes: None.

Abstain: None.

Absent: None.



Mayor Kevin Johnson

Attest:



Shirley Concolino, City Clerk