

**Meeting Date:** 12/15/2015

**Report Type:** Consent

**Report ID:** 2015-01097

**Title: Cooperative Purchase Agreement: Purchase of 9-1-1 Telephone and Audio Recording Equipment**

**Location:** Citywide

**Recommendation:** Pass a Motion authorizing the City Manager, or the City Manager's designee, to:  
1) approve the use of a cooperative purchasing agreement through the State of California's 9-1-1 Emergency Communications Branch (CA 9-1-1 Branch) 9-1-1 Systems and Services Master Purchase Agreement, Contract 5-12-58-01, for the purchase of a 9-1-1 call taking and audio recording system; and 2) authorize the purchase of the 9-1-1 telephone and audio recording equipment from AT&T California in an amount not-to-exceed \$300,000.

**Contact:** Neil Schneider, Police Captain, Communications Division, (916) 808-1786, Police Department

**Presenter:** None

**Department:** Police

**Division:** Communications

**Dept ID:** 11001321

**Attachments:**

1-Description/Analysis

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**City Attorney Review**

Approved as to Form

Michael Fry

12/7/2015 5:04:20 PM

**Approvals/Acknowledgements**

Department Director or Designee: Sam Somers - 12/2/2015 3:48:49 PM

## Description/Analysis

**Issue:** The Sacramento Police Department (SPD) has an ongoing need to meet the public's expectation of providing reliable emergency services. Technological advances in communications services and exponential increases in the wireless mobile environment demand SPD update the 9-1-1 infrastructure to ensure the efficient, expedient, and uninterrupted delivery of emergency call processing services in the Sacramento city limits as SPD prepares for the Next Generation of 9-1-1 (NG9-1-1) call processing. NG9-1-1 refers to a national initiative designed to offer solutions to improve public emergency communications services, and uses an Internet Protocol (IP)-based system design to allow digital information (e.g. voice, photos, videos, and text messages) to move through the 9-1-1 network seamlessly.

The SPD's existing Long Term Voice Recorder (LVR) has reached the end of its useful life and is no longer supported by the vendor. The LVR is a multimedia platform that provides a call, voice, and data recording and retrieval solution for public safety call centers. The LVR allows the SPD Communications Center to record telephone lines and radio transmissions while centralizing the data into an easy to access format. In addition, the LVR provides the SPD Communications Center the ability to access recordings from existing recorder systems, which is essential to the continuity of evidence management and records retention requirements.

Staff recommends the replacement of the existing LVR system and the use of a cooperative agreement (5-12-58-01), through the State of California's 9-1-1 Systems and Services Master Purchase Agreement to purchase a Verint® Audiolog LVR system in an amount not-to-exceed \$300,000.

**Policy Considerations:** The recommendations contained in this report are consistent with 1) City Code Section 3.56.240, which authorizes the City Manager, where advantageous, to utilize cooperative purchasing agreements approved by City Council to purchase supplies and non-professional services through legal contracts of other governmental jurisdictions or public agencies without separate competitive bidding; and 2) City Code Section 3.56.090, which requires City Council approval to enter into contracts equal to or greater than \$100,000.

**Economic Impact:** None

### **Environmental Considerations:**

**California Environmental Quality Act (CEQA):** This recommendation does not constitute a "project" and is therefore exempt from the CEQA process according to CEQA Guidelines Section 15378(b)(2).

**Sustainability Considerations:** Not Applicable

**Commission/Committee Action:** None

**Rationale for Recommendation:** The recommended audiolog LVR would meet the demands of today's technological advances as well as prepare for the emerging technological changes needed for NG9-1-1 call processing.

The SPD currently uses the Pyxis Digital Logging Recorder (DLR) as the primary recorder and Mercom DLR as a redundant recorder. Both systems archive audio to DVD media. In the event of a DVD drive failure, only refurbished DVD drives are available. Due to technological changes the audio logging industry no longer manufactures new drives for either logging recorder. The SPD's redundant recorder has reached its end of life and the SPD's current telephone vendor has been working on the repair of this equipment; but the age of the system, makes locating replacement parts and support very difficult.

**Financial Considerations:** Sufficient funds are available in the Radio Replacement project (A07000902) for the replacement of the LVR.

**Local Business Enterprise (LBE):** Not Applicable