

Meeting Date: 1/26/2016

Report Type: Consent

Report ID: 2016-00088

Title: Replacement of 9-1-1 Call Processing System

Location: Citywide

Recommendation: Pass a Motion authorizing the City Manager, or the City Manager's designee to approve the replacement of a 911 call processing system for the Sacramento Police Department's Communications Center, in an allotment amount not to exceed \$635,000, directly funded and purchased by the State of California's, Office of Emergency Services.

Contact: Neil Schneider, Police Captain, Communications Division, (916) 808-1786, Police Department

Presenter: None

Department: Police

Division: Communications

Dept ID: 11001321

Attachments:

1-Description/Analysis

City Attorney Review

Approved as to Form

Michael Fry

1/18/2016 3:50:45 PM

Approvals/Acknowledgements

Department Director or Designee: Sam Somers - 1/11/2016 12:09:16 PM

Description/Analysis

Issue: Vesta Meridian, the Sacramento Police Department's (SPD) current emergency call processing system, has been in use since 2006. Due to the system's advanced age, when the maintenance contract expired in 2014, it was not available for renewal. Limited support is available for the current system and replacement parts are difficult to obtain. If the call processing system were to fail, the 9-1-1 system could be out of service for an indefinite period.

The SPD has an ongoing need to meet the public's expectation of providing reliable emergency services. The SPD has evaluated multiple 9-1-1 emergency call processing systems and has selected AT&T's VESTA® 911. The new system will enable SPD to begin a transition toward Next Generation 9-1-1 by providing an integrated, multimedia public safety communications platform. Additionally, the new system contains features to ensure continuity of 9-1-1 services should the SPD Communications Center become inoperable.

The State of California, Office of Emergency Services (CalOES), has approved an allotment of \$635,000 to fund the cost of replacing the SPD's existing 9-1-1 system. The CalOES has created a Master Purchase Agreement (MPA) that enables vendors to directly invoice the CalOES for this purchase. To initiate this acquisition, the State requires that the City prepare a zero dollar purchase order.

Policy Considerations: The CalOES is utilizing a MPA with AT&T to purchase the VESTA 911 system for the City of Sacramento. Although this is not an outright purchase made by the City of Sacramento, its acquisition, along with the recommendation contained in this report is consistent with City Council's priority of supporting enhancements to public safety.

Economic Impact: None

Environmental Considerations:

California Environmental Quality Act (CEQA): This recommendation does not constitute a "project" and is therefore exempt from the CEQA process according to CEQA Guidelines Section 15378(b)(2).

Sustainability Considerations: Not Applicable

Commission/Committee Action: Not Applicable

Rationale for Recommendation: The CalOES, is mandated to monitor all 9-1-1 emergency telephone systems to ensure they comply with minimal operational and technical standards. The CalOES is responsible for administering and disbursing funds collected from statewide telephone surcharges. At the request of SPD, CalOES evaluated the City's 9-1-1 emergency call volumes and determined that the SPD is qualified for an allotment of \$635,000 to upgrade the 9-1-1 system. The CalOES, will directly purchase and fund the new system.

With the funding allocation from CalOES, the SPD has selected the VESTA® 911 system to replace the SPD's outdated 9-1-1 system. The new system is currently in use at the Sacramento County Sheriff's Communications Center and will provide back-up capabilities, for both jurisdictions, in the event of a natural disaster, mass emergency, or 9-1-1 center evacuation.

Financial Considerations: This acquisition will not require any General Funds as the system will be directly purchased by CalOES using telephone surcharges.

Local Business Enterprise (LBE): Not Applicable