

RESOLUTION NO. 2007-698

Adopted by the Sacramento City Council

September 25, 2007

PROFESSIONAL SERVICES AGREEMENT WITH GLOBAL VISIONS

BACKGROUND

- A. As the City of Sacramento continues to grow and strives to improve operations and customer service, efforts to implement citywide technology solutions that support the transformation of key business processes have become a critical part of our operations.
- B. In addition, with the implementation of several enterprise projects, such as the electronic Citywide Accounting and Personnel System (eCAPS) project, the Customer Relationship Management (CRM) project, and the Electronic Documentation and Content Management (ED/CM) project, a new perspective to Information Technology (IT) Services Delivery must be undertaken in order to best leverage the business advantage from these enterprise projects.
- C. The City's IT Services Delivery model is in need of definition, process analysis and process improvement so that the City's IT Service Delivery System is able to optimally provide affordable, efficient and reliable IT services that leverage technology to meet business needs.

BASED ON THE FACTS SET FORTH IN THE BACKGROUND, THE CITY COUNCIL RESOLVES AS FOLLOWS:

- Section 1. The City Manager is authorized to execute a professional services agreement with Global Visions for organizational development consulting services for the Information Technology Services Delivery Redesign Project, for an amount not to exceed \$120,000.

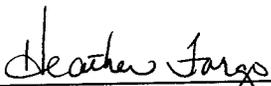
Adopted by the City of Sacramento City Council on September 25, 2007 by the following vote:

Ayes: Councilmembers Cohn, Fong, Hammond, Pannell, Sheedy, Waters and Mayor Fargo.

Noes: None.

Abstain: None.

Absent: Councilmembers Tretheway and McCarty.



Mayor Heather Fargo

Attest:



Shirley Concolino, City Clerk