

## **RESOLUTION NO. 2007-773**

Adopted by the Sacramento City Council

October 23, 2007

### **APPROVAL OF AN AGREEMENT WITH THE SALVATION ARMY TO ADMINISTER THE CUSTOMER ASSISTANCE PROGRAM AND APPROVAL OF THE CUSTOMER ASSISTANCE PROGRAM OUTREACH PLAN**

#### **BACKGROUND**

- A. In June 2001, the City signed the Agreement between Salvation Army and the City of Sacramento to administer a Pilot Customer Assistance Program. The agreement expired in December 2005.
- B. The City of Sacramento recognizes that it provides utility services to certain customers who are on a limited income, are disabled or otherwise unable to work and may have difficulty paying their City utility bills. The Department of Utilities has developed a program, in association with the Salvation Army, to assist these customers.

#### **BASED ON THE FACTS SET FORTH IN THE BACKGROUND, THE CITY COUNCIL RESOLVES AS FOLLOWS:**

- Section 1. The City Manager is authorized to sign the agreement with the Salvation Army to administer the Customer Assistance Program.
- Section 2. The Customer Assistance Program Outreach Plan proposed by the Department of Utilities is approved.

#### **Table of Contents:**

Exhibit A

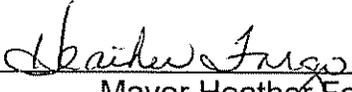
Adopted by the City of Sacramento City Council on October 23, 2007 by the following vote:

Ayes: Councilmembers Cohn, Fong, Hammond, Pannell, Sheedy, Tretheway, Waters, and Mayor Fargo.

Noes: None.

Abstain: None.

Absent: Councilmember McCarty.

  
\_\_\_\_\_  
Mayor Heather Fargo

Attest:

  
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Shirley Concolino, City Clerk

## Exhibit A

To qualify for the customer assistance program, the applicant must meet the following criteria:

1. Applicant must be owner of record or primary on rental agreement.
2. Applicant must provide proof of payment for Utility Services.
3. Account must be for a single-family dwelling.
4. Applicant cannot own any other property in the City of Sacramento.
5. Total annual gross household income cannot exceed the maximum "Household Income" threshold specified for refund of the utility user tax under Sacramento City Code Section 3.32.170.