

**Item No. 4**

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**Supplemental Material**

For

**City of Sacramento  
Planning Commission  
Agenda Packet**

**For the Meeting of:** July 28, 2011

- Additional Material  
 Revised Material

**Contact Information:** Evan Compton, Associate Planner, 808-5260

**Project Name:** Mercy Tentative Map (P11-017)

**Subject:**

Please find attached additional emails that were sent after finaling the staff report:

Email 1: Howard Chan, City Parking Services Manager

Email 2: Chris Little - Support

Email 3: Dave Edwards - Oppose because of loading issue

Email 4: Linda Mason - Concerned about loading on J Street and smoking

Email 5: Nancy Greenlee - Concerned about overflow parking on her street.

Email 6: Pam Basurto - Concerned about parking, shouting, and smoking.



## Evan Compton

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**From:** Howard Chan  
**Sent:** Monday, July 18, 2011 3:32 PM  
**To:** 'Will H. Green, M.D.'; Staci Silva; [parking@cityofsacramento.org](mailto:parking@cityofsacramento.org)  
**Cc:** Sue Brown; [bryan.gardner@chw.edu](mailto:bryan.gardner@chw.edu); [ellencochrane@hotmail.com](mailto:ellencochrane@hotmail.com); [jameslferry@gmail.com](mailto:jameslferry@gmail.com); 'bryan.gardner@chw.edu'; Matt Winkler  
**Subject:** RE: Traffic, Loading and Unloading Concerns at CHW/Mercy Hospital

Dear Mr. Green,

As mentioned in your email below, City staff met with representatives from CHW (Bryan Gardner and Barbara Schor) along with East Sacramento Preservation, Inc. and nearby residents to discuss loading zone concerns on J Street in front of the hospital. We spent a considerable amount of time discussing the issues and brainstorming ideas on how to improve the situation for all involved. In the end, Bryan and his team committed to the following:

- 1) evaluating whether loading at the J street location can be relocated to other parts of the campus
- 2) surveying their existing delivery vendors to see if the use of smaller vehicles was a possibility
- 3) follow-up meeting to discuss options

Brian will be out of the office on vacation so the follow-up meeting will tentatively be scheduled for the first part of August.

Please call me should you have any questions or need any additional information. My direct line is 916-808-7488.

Thank You,

Howard Chan  
Parking Services Manager  
City of Sacramento  
300 Richards Boulevard, Suite 213  
Sacramento, CA 95811  
Phone: (916) 808-7488  
Fax: (916) 808-7501

Please provide our team with feedback on your most recent customer service experience by taking our one-minute survey at <http://www.surveymonkey.com/s/DOTservicesurvey>

-----Original Message-----

**From:** Will H. Green, M.D. [<mailto:wgreen@surewest.net>]  
**Sent:** Monday, July 18, 2011 11:33 AM  
**To:** Staci Silva; [parking@cityofsacramento.org](mailto:parking@cityofsacramento.org); Howard Chan  
**Cc:** Sue Brown; [bryan.gardner@chw.edu](mailto:bryan.gardner@chw.edu); [ellencochrane@hotmail.com](mailto:ellencochrane@hotmail.com); [jameslferry@gmail.com](mailto:jameslferry@gmail.com)  
**Subject:** Traffic, Loading and Unloading Concerns at CHW/Mercy Hospital  
**Importance:** High

Dear City Official,

On July 5th city officials met with CHW's, Bryan Gardener, Jim Ferry, and some representatives of East Sacramento Preservation, Inc. over the issues of loading and unloading on the city streets of East Sacramento.

Could you provide me with a written review of this meeting? Agenda, accomplishments, action plans, and any future meetings?

Respectfully,

Will Green, Pres.  
East Sacramento Preservation, Inc.

## Evan Compton

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**From:** Chris Little [Chris@LittleRES.com]  
**Sent:** Wednesday, July 27, 2011 5:06 PM  
**To:** Evan Compton  
**Subject:** Mercy Hospital

Mr. Evan Compton  
Associate Planner  
City of Sacramento

Dear Mr. Compton,

I am writing to say I saw a copy of neighborhood letter today complaining of activities at Mercy General Hospital. I take exception to the comments in the letter. It is my impression that Mercy is not "exporting their problems" into the community. The hospital exists for the express benefit of all of us living in the community.

In my view, Mercy has been working hard to be a good neighbor and good corporate citizen. Sometimes what is viewed as a negative may in fact be something beneficial to the community. For instance the complaint regarding idling buses. While this appears in the letter to be a negative the buses are in fact clearly a benefit to the community. The buses take patients and employees from Light Rail, off site parking and other Mercy facilities to and from the hospital thereby reducing the number of automobile trips to the hospital site. I would say a reduction in trips to the hospital is both welcomed and better for our environment.

As for smoking, until and unless smoking is outright banned people will continue to do it. The hospital has a zero tolerance policy for smoking on the property. I understand this may naturally become a situation where those who continue the habit will move off premises and smoke in the public right of way - on the sidewalks. It is my understanding Mercy has made efforts to address this. If these are not satisfactory to an immediate neighbor the neighbor should address it specifically with Mercy and not through a public confrontation.

Lastly, the issue of loading docks. Any building the size of Mercy has multiple points of entry and not all are suitable for deliveries of specific goods. It would be logistically nearly impossible for the hospital to have only one location for deliveries.

The letter states, "Let's keep East Sacramento residential." Part of the reason we have such a vibrant neighborhood is because we have a solid mixed use of commercial properties interspersed throughout East Sacramento. Centers of employment such as Mercy, Sutter, SMUD and even Sac State provide a large influx people who support the smaller businesses such as the hundreds of restaurants, boutiques, etc. Many of these small businesses are owned people living in East Sac.

In my experience, East Sacramento is a terrific place to live and conduct business and we are fortunate to have an institution with the specific purpose of healing people play such a major role in our neighborhood. Our neighborhood does not need to be reclaimed as the letter states.

The letter does not have any specific recommendations and I would urge you to take no action to change the current situation at Mercy General Hospital.

Thank you,

Chris Little  
East Sac resident and business owner  
4201 H St.  
Sacramento, CA 95819

## Evan Compton

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**From:** dave edwards [de532@yahoo.com]  
**Sent:** Thursday, July 28, 2011 9:54 AM  
**To:** Evan Compton  
**Cc:** Steve Cohn; Sue Brown; afmolander@hotmail.com; jyee@anovaarchitects.com; Michael Notestine; pharveycitypc@aol.com; mendezm1@hotmail.com; Hanspeter Walter; jamesferry@gmail.com; Will H. Green M.D.; Ellen Cochrane; patlynych@surewest.net; Claudia Borden; John Home  
**Subject:** Mercy General  
**Attachments:** Mercy ClusterF.JPG

Hi Evan,

It's my understanding that there is a Planning Commission meeting tonight regarding a CHW request to modify the previous tentative map exhibit for their Mercy General Hospital properties in East Sacramento. Jim Ferry has contacted neighbors in an effort to address continuing negative impacts on the community with regard to Mercy's operations, in particular their use of J Street as their primary loading and unloading facility for their huge and getting huger complex. Mr. Ferry has done an admirable job of documenting a fairly shocking misuse of the public way for these functions through his blog at <http://mercygeneral.blogspot.com>.

The loading situation on J Street is patently hazardous. There are frequently semi-tractor trucks parked in a seven foot wide space that impinge upon the west-bound travel lanes forcing vehicle and buses into the center turning lane. There are often multiple commercial vehicles at that location simultaneously. These trucks sometimes park their wheels up on the public curb or in the landscaped median strip to reduce impact on the travel lanes. Traffic on one of East Sacramento's primary vehicular and bus routes must weave through MGH's illegal loading facilities (see attached photo.) Off-loaded materials are left on the public sidewalk and there is a lot of pallet jack activity in the public way and sidewalks at all hours of the day.

It is my experience as an architect that the Planning Department generally requires applicants to adhere to the requirements of the City Planning Code unless a specific variance is applied for and granted. That Code requires that a facility the size of MGH have a minimum of ten 10' x 40' loading spaces. Despite the construction of a half BILLION dollar project, your department has allowed MGH to have only a single code-compliant loading space on-site while allowing the vast majority of their unloading functions to occur in sub-standard spaces within the public way on J Street. No other facility of this size, or even of a significantly smaller size, in this City, has been permitted to function in this manner.

I would have thought that at some point in the EIR process this blatant disregard for the requirements of the Planning Code would have been brought up to the applicant and the neighborhood. I'd love to know how this "oversight" occurred. I can only assume that it was condoned by your department, the Commission, and the City Council after lobbying by CHW and their well-connected consultants with, obviously, no consultation with the community at large. There is no indication in the EIR that MGH intended to use, and that the City was permitting, a public way for virtually all of their loading activities. The only EIR documentation that pertains to this function is a site map that shows the MGH Service Circulation. This map does not show that MGH intended to use J Street as their primary loading facility. Doesn't this constitute an Environmental Impact that should have been addressed in the EIR? I would think that an environmental lawyer could have a field day with this.

MGH has no intention of changing these dangerous and unsightly loading practices once their half billion dollar project is finished and appear to be unfazed that their "world-class heart center" will have this activity virtually at their front door. This would be a good time, in their application for the revised tentative map, to request that they address this environmental impact issue to lessen the hazards that they have imposed on a busy J Street and

that your department and the Planning Commission have apparently condoned. I request that this application be denied by the Planning Commission until this wrong is mitigated.

Sincerely,  
Dave Edwards  
532 39th Street

PS The City's e-comment option is not working correctly.



## **Evan Compton**

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**From:** Bill\_and\_Linda\_Mason [bill\_linda\_mason@internet49.com]  
**Sent:** Thursday, July 28, 2011 10:53 AM  
**To:** Evan Compton  
**Subject:** Mercy Hospital Non-compliance

I am unable to attend the hearing on July 28, but wish to express my anger with Mercy:  
They unload trucks on J St.  
Their shuttle busses park in red zones and leave engines idling  
Staff and patients are seen sitting and smoking on J and H Sts.

Please insist that Mercy stop these practices.

Linda Mason 1375 44th St  
Sacramento, CA  
95819

## Evan Compton

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**From:** nandagreenlee@comcast.net  
**Sent:** Thursday, July 28, 2011 2:47 PM  
**To:** Evan Compton  
**Subject:** problems with Mercy hospital

Hi Evan,

I live in the 1000 block of 43rd St. between J and M. Many years ago our street used to have 2 hr permit parking. We never had a problem with people parking all day and it seemed that our block was too far from the hospital for people to park and walk. Since the expansion began, we have been overwhelmed with cars from hospital employees that won't use the shuttle service and feel that it is fine to clog up our street all day. Several residents on our block spoke with people at the hospital but the problem never got resolved as there is no way to force these people to park where they are suppose to. Notes have been left on cars to please not park here and were greeted with responses of "I can park here if I want and will challenge you in court if you object" or if anything happens to my car while parked on your street, we know where to look for blame. Most of the people have been rude and will also park right in the center between driveways allowing 1 car to park in the space.

After getting a petition signed to reinstate the permit parking, we are finally in the end stages and waiting any day now for the city to put up the signs. This has taken over 6 months. I can't wait for the day we are patrolled by the parking enforcement vehicles. I am sure the people will either move farther down the street where there will be no permit or over to 44th street. I am angry that we have had to go through this process and our nice quiet residential street has been challenged by these inconsiderate people. I am sure they would not like this type of traffic in front of their houses all day long. Most of us have more than one car and are not able to use our small garages, so street parking is necessary. Many times I have to park way down the street to get close to my house when I come home or if I need to put a car on the street for the day, I need to have it moved before 6:30am as the area starts to fill up. Additionally, I don't think our street has been properly swept since this all began. The sweeper can only go down the middle of the street, so we are paying for nothing.

I am not able to attend your meeting tonight, but wanted you to be aware of the problems we are having.

Sincerely,

Nancy Greenlee  
1041 43rd St.

## Evan Compton

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**From:** Pam Basurto [thebasurtos@sbcglobal.net]  
**Sent:** Thursday, July 28, 2011 3:20 PM  
**To:** Evan Compton  
**Subject:** Mercy Hospital Project number P11-017

Dear Mr. Compton,

I live two blocks from Mercy Hospital and we have limited parking on our street. Since we can't use our driveway because our car would block the sidewalk, we depend on the two parking spots in front of our house for our daily use. Unfortunately, for many years now, many Mercy Hospital employees are doing a parked-car-shuffle, where they trade places before the two hour parking limit for nonresidents is up. To add to this, people who seem to be able bodied because they walk to and from the hospital during their 8 hour shift, and also physically climb stairs, will use our spaces all day without restrictions because they have a handicap permit. This permit allows them to park in residential restricted zones for as long as they want without getting a ticket. I worry about when the new hospital is finally finished, when we will have so many people using our street for free parking that we will not be able to park any where near our house, and when you have a full load of groceries to unload, it's very frustrating. I see a hospital being built, but no new parking structure. What is going to happen? Mercy Hospital should offer free parking and free our neighborhood of this problem.

Also, my family walks by Mercy Hospital all the time and during our nightly walks, we see patients always outside smoking and talking loudly, shouting at each other, such as calling out across the parking lot to each other with any regard to the people living next to the hospital. I even saw one patient smoking what looked like a crack pipe while sitting on some steps close to the sidewalk. We also have to walk through a cloud of smoke because patients use the hospital's bus stop cubicle as their designated smoking spot. They are also talking loudly. Please put in end to this problem.

Sincerely, Pam Basurto